

POPIA COMPLIANCE NOTICE (PROTECTION OF PERSONAL INFORMATION)

POPIA (Protection of Personal Information Act) Notice

Last updated: 01 October 2025

MEC Technology respects your right to privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act, 4 of 2013 ("POPIA") of South Africa.

This notice outlines how MEC Technology collects, uses, stores, and protects your personal information.

1. Personal Information We Collect

We may collect the following types of personal information:

- Full name
- Contact details (email address, phone number, etc.)
- Company or organisation details (if applicable)
- Any other personal information voluntarily provided through our contact forms, emails, or calls

2. Purpose for Collecting Personal Information

We collect and process your personal information to:

- Respond to inquiries and provide requested services
- Improve our products and service offerings
- Comply with legal and regulatory requirements
- Communicate with you about updates, technical issues, or changes in our services

3. Lawful Processing

All personal information is processed lawfully, fairly, and transparently, in accordance with the conditions set out in POPIA.

4. Sharing of Personal Information

MEC Technology will not sell, rent, or distribute your personal information to third parties without your consent, unless required by law or for legitimate business purposes.

5. Data Security

We implement appropriate technical and organisational measures to safeguard your personal data against accidental or unlawful destruction, loss, alteration, unauthorised access, or disclosure.

6. Your Rights Under POPIA

You have the right to:

- Access the personal information we hold about you
- Request corrections or deletions
- Object to the processing of your information
- Withdraw consent (where applicable)

To exercise any of these rights, please contact us directly.

7. Retention of Information

Your personal information will be retained for as long as necessary to fulfil the purpose for which it was collected or to comply with legal obligations.

8. Contact Information

If you have questions or wish to exercise your rights under POPIA, please contact:

 Email: info@mectechnology.co.za

 Tel: +27 (0)21 905 7625